



## Overview

Welcome to the new format of the Zeeland Fire Rescue Monthly Report. Each month you will see a monthly report with the categories listed below. This report is designed to give you a view into the day to day operations of Zeeland Fire Rescue and assist in understanding of the target hazards, budgeting, and time requirements of Zeeland Fire Rescue. The data is taken from Firehouse (Fire Reporting), and Image Trend (EMS Reporting), and our training reports. Please feel free to offer any suggestions or items you would like to see added.

## November

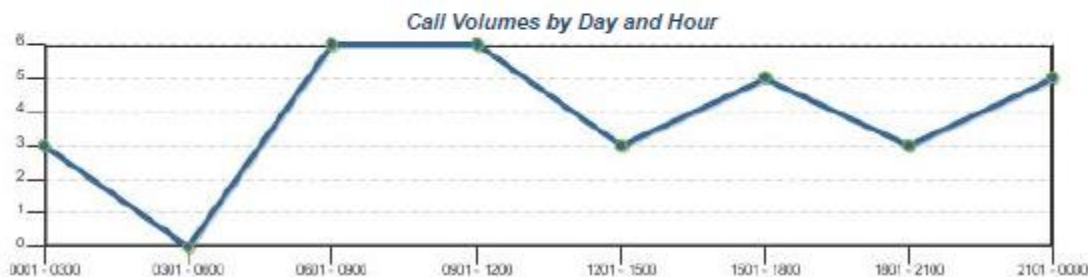
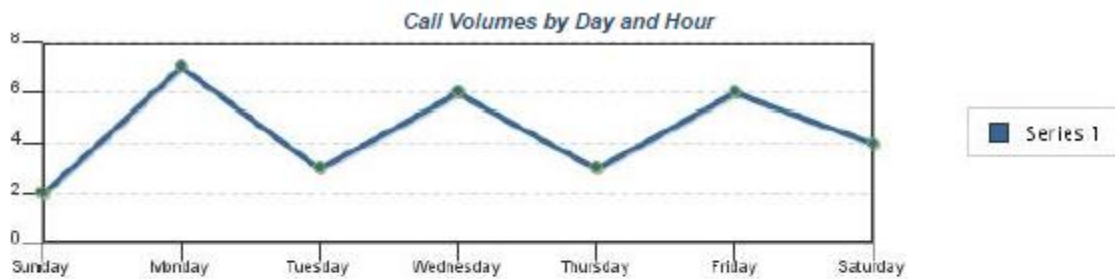
The month of November turned out to be a very busy time for Zeeland Fire Rescue. We conducted the first "Live Fire Training" in many decades, had a CPR save with the new LUCAS device, and spent many hours on a difficult commercial fire.

## November- Incidents

**(43) Total**

**(31) EMS**

**YTD- 543**



## November-Average Response Time

**6.56 Minutes** (October 2017 - 5.25 Minutes)

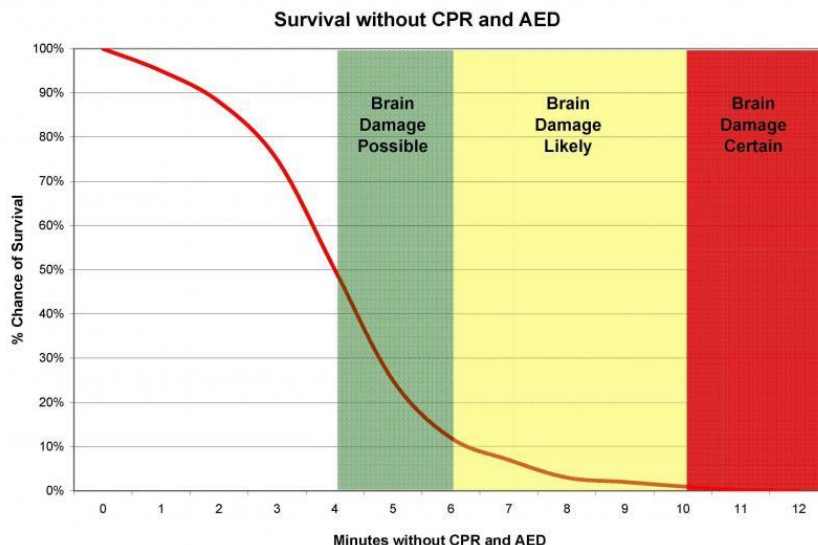
## Fire Training

ZFR completed an “acquired structure” burn. Many hours of preparation had to go into the house to make it an NFPA legal burn. The result was a great fire training experience that will assist in the continued development of our responders.



## LUCAS Device Save

ZFR had a documented CPR save using our new LUCAS device. I have included a chart from the American Heart Association that is key to successfully delivering life sustaining capabilities in the City of Zeeland. Early intervention is the most important item.



## Commercial Fire (Mutual Aid to Holland Township)

ZFR responded to a Commercial Fire at the request of Holland Township. ZFR provided over 20 responders for nearly 6 hours of heavy firefighting. The response was a great example of resource sharing by Fire Departments in Ottawa County. The occupancy of origin was a complete loss and a result of suspected arson. The firefighters did a great job of protecting a body shop to the north, and another commercial business to the west.



## EMS Vehicle Buildouts

The new EMS squads have been delivered; the team has specified and installed the slide out systems, and the toppers with compartments. The next step is lights and graphics. We are on target for implementation by March 1<sup>st</sup>, 2018.



## Personnel

We are starting to see some turnover on the upper end of our department. FF Gary Boeve retired on Monday, November 28<sup>th</sup>, with another Firefighter announcing he will be leaving by the end of the year as well. We have (2) new Probationary Firefighters currently going through the Fire Academy. We are on target to hire at least (3) more Firefighters in 2018 to meet the demand of turnover.

## Other Events

- The Ottawa County Fire Officer classes will be held in Zeeland this year. We will have over 15 Fire Officers from departments all over Ottawa County attending.
- New EMS Reporting requirement from the State of Michigan have forced many departments from the Firehouse RMS to new programs. We will be rolling out Image Trend Elite for State EMS Reporting requirements.
- ZFR has implemented a program to deliver Epinephrine injections in allergic reaction response.

Thank you for your continued support,

Nicholas K. Bonstell

*Nicholas Bonstell*

Director of Fire Rescue/ Fire Chief  
Zeeland Fire Rescue

## ZEELAND

## Fire and EMS Combined List by Incident Number

Alarm Date Between {10/01/2017} And {11/30/2017}

Incident	Type	Date	Location	Description
17-0000454-0	FIRE	10/01/2017	500 PARKSIDE DR /219	321 EMS call, excluding
17-0000455-0	FIRE	10/03/2017	100 MADISON CT /303	743 Smoke detector
17-0000456-0	FIRE	10/03/2017	500 W MAIN AVE /12	321 EMS call, excluding
17-0000457-0	FIRE	10/04/2017	100 E ROOSEVELT AVE /3	321 EMS call, excluding
17-0000458-0	FIRE	10/04/2017	115 E MAIN AVE	321 EMS call, excluding
17-0000459-0	FIRE	10/04/2017	9900 RILEY ST	321 EMS call, excluding
17-0000460-0	FIRE	10/04/2017	9900 RILEY ST	321 EMS call, excluding
17-0000461-0	FIRE	10/05/2017	328 W Roosevelt /1	321 EMS call, excluding
17-0000462-0	FIRE	10/05/2017	2 W ROYAL PARK DR	321 EMS call, excluding
17-0000463-0	FIRE	10/06/2017	420 E RILEY ST	321 EMS call, excluding
17-0000464-0	FIRE	10/09/2017	63 MAJESTIC CT	321 EMS call, excluding
17-0000465-0	FIRE	10/09/2017	500 PARKSIDE DR /103	321 EMS call, excluding
17-0000466-0	FIRE	10/09/2017	118 S WOODLAWN ST	736 CO detector activation
17-0000467-0	FIRE	10/09/2017	285 N STATE ST /512	611 Dispatched & cancelled
17-0000468-0	FIRE	10/10/2017	320 E CENTRAL AVE	743 Smoke detector
17-0000469-0	FIRE	10/11/2017	500 PARKSIDE DR /107	321 EMS call, excluding
17-0000470-0	FIRE	10/11/2017	9900 RILEY ST	321 EMS call, excluding
17-0000471-0	FIRE	10/12/2017	400 PARKSIDE DR /201	321 EMS call, excluding
17-0000472-0	FIRE	10/12/2017	615 N FAIRVIEW ST	611 Dispatched & cancelled
17-0000473-0	FIRE	10/12/2017	125 W MAIN AVE	321 EMS call, excluding
17-0000474-0	FIRE	10/13/2017	1 W ROYAL PARK DR	321 EMS call, excluding
17-0000475-0	FIRE	10/14/2017	262 N COLONIAL ST	321 EMS call, excluding
17-0000476-0	FIRE	10/14/2017	9900 RILEY ST	321 EMS call, excluding
17-0000477-0	FIRE	10/16/2017	523 W MAIN AVE	321 EMS call, excluding
17-0000478-0	FIRE	10/16/2017	23 ZEELAND PKWY	321 EMS call, excluding
17-0000479-0	FIRE	10/17/2017	500 PARKSIDE DR /175	321 EMS call, excluding
17-0000480-0	FIRE	10/17/2017	100 MADISON CT /104	321 EMS call, excluding
17-0000481-0	FIRE	10/18/2017	N MAPLE ST & E WASHINGTON AVE	440 Electrical
17-0000482-0	FIRE	10/18/2017	285 N STATE ST	611 Dispatched & cancelled
17-0000483-0	FIRE	10/19/2017	500 E ROOSEVELT AVE	740 Unintentional
17-0000484-0	FIRE	10/19/2017	328 W ROOSEVELT AVE /1	746 Carbon monoxide detector
17-0000485-0	FIRE	10/20/2017	RILEY ST & N STATE ST	322 Motor vehicle accident
17-0000486-0	FIRE	10/20/2017	500 PARKSIDE DR /219	321 EMS call, excluding
17-0000487-0	FIRE	10/23/2017	W WASHINGTON AVE & N STATE ST	324 Motor Vehicle Accident
17-0000488-0	FIRE	10/23/2017	607 E CENTRAL AVE	321 EMS call, excluding
17-0000489-0	FIRE	10/24/2017	136 PARKSIDE DR	321 EMS call, excluding
17-0000490-0	FIRE	10/25/2017	400 PARKSIDE DR /205	321 EMS call, excluding

**ZEELAND****Fire and EMS Combined List by Incident Number****Alarm Date Between {10/01/2017} And {11/30/2017}**

<b>Incident</b>	<b>Type</b>	<b>Date</b>	<b>Location</b>	<b>Description</b>
17-0000491-0	FIRE	10/26/2017	285 N STATE ST /106	321 EMS call, excluding
17-0000492-0	FIRE	10/26/2017	230 S STATE ST /2	321 EMS call, excluding
17-0000493-0	FIRE	10/27/2017	24 S DIVISION ST	746 Carbon monoxide detector
17-0000494-0	FIRE	10/30/2017	400 PARKSIDE DR /125	321 EMS call, excluding
17-0000495-0	FIRE	10/30/2017	500 PARKSIDE DR /255	321 EMS call, excluding
17-0000496-0	FIRE	10/31/2017	500 PARKSIDE DR /255	321 EMS call, excluding
17-0000497-0	FIRE	10/31/2017	216 Parkside DR	321 EMS call, excluding
17-0000498-0	FIRE	10/31/2017	216 PARKSIDE DR	611 Dispatched & cancelled
17-0000500-0	FIRE	11/01/2017	26 N STATE ST	321 EMS call, excluding
17-0000501-0	FIRE	11/01/2017	E CHERRY AVE & S ELM ST	321 EMS call, excluding
17-0000502-0	FIRE	11/03/2017	123 S SANFORD ST	321 EMS call, excluding
17-0000503-0	FIRE	11/03/2017	400 PARKSIDE DR /210	321 EMS call, excluding
17-0000504-0	FIRE	11/06/2017	855 E MAIN AVE	321 EMS call, excluding
17-0000505-0	FIRE	11/06/2017	421 N CENTENNIAL ST	321 EMS call, excluding
17-0000506-0	FIRE	11/07/2017	320 E CENTRAL AVE	700 False alarm or false
17-0000507-0	FIRE	11/07/2017	320 E CENTRAL AVE	700 False alarm or false
17-0000508-0	FIRE	11/07/2017	32 W WASHINGTON AVE	321 EMS call, excluding
17-0000509-0	FIRE	11/08/2017	500 PARKSIDE DR /251	321 EMS call, excluding
17-0000510-0	FIRE	11/08/2017	230 S STATE ST	321 EMS call, excluding
17-0000511-0	FIRE	11/09/2017	238 N MICHIGAN ST	321 EMS call, excluding
17-0000512-0	FIRE	11/10/2017	163 S ZEELAND PKWY	321 EMS call, excluding
17-0000513-0	FIRE	11/10/2017	500 PARKSIDE DR /121	321 EMS call, excluding
17-0000514-0	FIRE	11/11/2017	285 N STATE ST	741 Sprinkler activation, no
17-0000515-0	FIRE	11/11/2017	24 S DIVISION ST	
17-0000516-0	FIRE	11/13/2017	100 MADISON CT /312	
17-0000517-0	FIRE	11/13/2017	320 E CENTRAL AVE /5	
17-0000519-0	FIRE	11/15/2017	320 E CENTRAL AVE	
17-0000520-0	FIRE	11/15/2017	400 S STATE ST	
17-0000521-0	FIRE	11/15/2017	500 N FAIRVIEW ST	
17-0000522-0	FIRE	11/16/2017	29 W MAIN AVE	
17-0000523-0	FIRE	11/16/2017	131 E MAIN AVE	
17-0000524-0	FIRE	11/17/2017	28 W WASHINGTON AVE	
17-0000525-0	FIRE	11/18/2017	320 E CENTRAL AVE	
17-0000526-0	FIRE	11/18/2017	100 MADISON CT /104	
17-0000527-0	FIRE	11/18/2017	580 E RICH AVE	
17-0000528-0	FIRE	11/19/2017	500 PARKSIDE DR /123	
17-0000529-0	FIRE	11/20/2017	11223 E LAKEWOOD BLVD	

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<b>Incident</b>	<b>Type</b>	<b>Date</b>	<b>Location</b>	<b>Description</b>
17-0000530-0	FIRE	11/21/2017	230 S STATE ST /87	
17-0000531-0	FIRE	11/24/2017	500 PARKSIDE DR /243	
17-0000532-0	FIRE	11/24/2017	404 E CENTRAL AVE	
17-0000533-0	FIRE	11/25/2017	248 INTERLAKEN CT	
17-0000534-0	FIRE	11/25/2017	154 E MAIN AVE	
17-0000535-0	FIRE	11/26/2017	199 PARK LN	
17-0000536-0	FIRE	11/27/2017	100 E ROOSEVELT AVE /3	
17-0000537-0	FIRE	11/27/2017	155 E MAIN AVE	
17-0000538-0	FIRE	11/27/2017	572 W HUIZENGA AVE	
17-0000539-0	FIRE	11/28/2017	100 MADISON CT	
17-0000540-0	FIRE	11/28/2017	284 W 17TH ST	
17-0000541-0	FIRE	11/28/2017	W ROOSEVELT AVE & N STATE ST	
17-0000542-0	FIRE	11/29/2017	400 PARKSIDE DR /224	

EMS Incident Cnt: 0

**Total Incident Count 87**

Fire Incident Cnt: 87