



Overview

Thank you for taking the time to look through the Zeeland Fire Rescue Monthly Report. This report is designed to give you a view into the day to day operations of Zeeland Fire Rescue and assist in understanding of the target hazards, budgeting, and time requirements of Zeeland Fire Rescue. The data is taken from Firehouse (Fire Reporting), and Image Trend (EMS Reporting), and our training reports.

December

The last month of the year is always a combination of trying to complete projects, and get things ready for the holidays, and December turned out just that way for Zeeland Fire Rescue. We assisted a neighboring department with a commercial fire, and had an abnormal amount of cardiac arrest calls. Overall, the month of December is always the beginning of the planning cycle for next year's budget, and also completing our annual year-end report. We also participated in a few downtown events, including the annual Christmas parade.



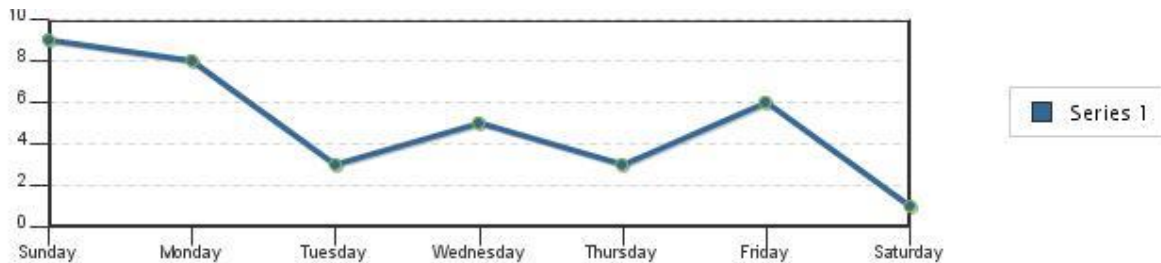
December- Incidents

(52) Total

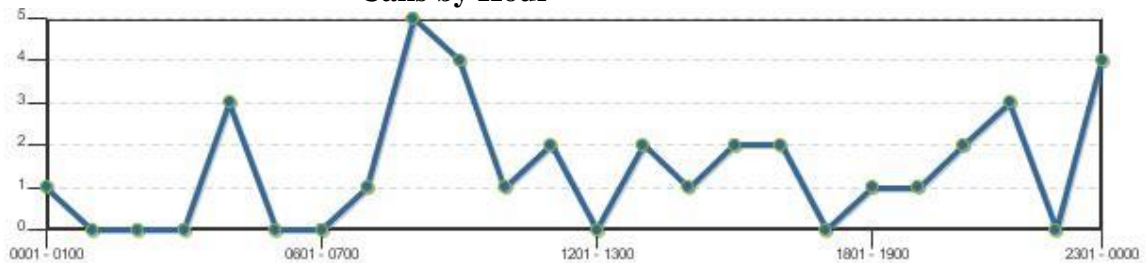
(36) EMS

YTD- 598

Calls by Days of the Week



Calls by Hour



December -Average Response Time

6.5 Minutes First Person On-Scene (December 2017 - 6.56 Minutes)

8.4 Minutes for EMS Unit (1971 or 1972)

10.19 Minutes for First Fire Engine (1922 or 1921)

Department Training

ZFR completed training with Semco Energy on emergency response to gas pipeline emergencies. We are also in the process of instituting new EMS reporting software and have been attempting to get everyone up to speed before the January 1st "Go-Live" date.

Our EMS continuing education involved using a 3 lead ECG device on our AED's.

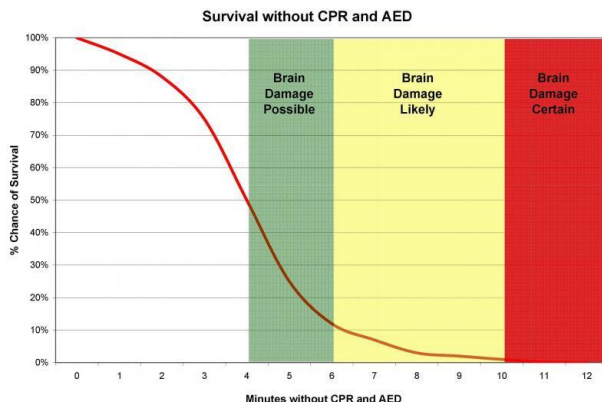
As part of our 2016-2017 budget, we have successfully finished the update of installing new multi-media monitors in both stations, now both training rooms can be used for outside instructors. Lieutenant Baker did a great job implementing this project and staying within budget.

There will be several dates this winter when both training rooms are used for training on the same nights. We are hosting the Ottawa County Fire Officer program, plus maintaining our continuing education courses, as well as other department training programs.



EMS Delivery

ZFR had (3) cardiac arrest calls in the month of December. The LUCAS device was applied once, and was unsuccessful at sustaining life. The other cardiac events did not allow for the application of the LUCAS device. Early intervention and quick response is critical to successful outcomes.



Part Time Shift Update

ZFR has only been able to fill about 20% of the available open shifts during the month of December. This has been accomplished by filling a few Monday's and every Thursday. We look forward to bringing on Firefighter Shannon Huizenga as a new Paid-on-Call Firefighter. FF Huizenga has some daytime availability and may be able to assist in bringing up the percentage of filled shifts for 2018. Overall, the Part Time shift works great and is a phenomenal asset to the City of Zeeland when it is filled.

EMS Vehicle Buildouts

The new EMS squads have started the built out of the interior "crew compartments". The interior compartment will include an area to easily access the medical bags without having to bend over to pick them up. This should be a great design for prevention of back injuries for the future. The new lettering has been installed and the units are really starting to take shape. The team has been doing a fantastic job staying on budget and on schedule. The month of January should start to see the installation of lighting and other electrical equipment. We are on target for implementation by March 1st, 2018.



Personnel

December 31st, 2017 will see the career of Art Grimes come to an end. Firefighter Grimes will have 45 years of service to the City of Zeeland. I wrote the following to Firefighter Grimes upon learning of his retirement.

"Thank you for all that you have done for this organization. It really is amazing to think of the changes you have seen through the course of your career. Zeeland is a safer place due to the legacy of the service you have provided. It is not very often that people see the emotional and physical toll this career takes on your mind and body, but we do appreciate every ounce of energy, every cut, every bruise, and all the time you have spent serving others."

We have (2) new Probationary Firefighters currently going through the Fire Academy. **We are on target to hire at least (3) more Firefighters in 2018 to meet the demand of turnover.**

Other Events

- Firefighter Gary Boeve Retirement Open House, January 15th, 2018 from 1600 to 1830 hours at the Main Avenue Fire Station.
- Firefighter Art Grimes Retirement Open House, January 29th, 2018 from 1630 to 1800 hours at the Main Avenue Fire Station.
- Captain Redder is attending the 800 MHZ Train the Trainer January 22nd, 2018 to January 25th, 2018.
- Chief Bonstell is attending the NFPA Plans Examiner Course January 13th, 14th, 20th and 21st
- Zeeland Fire Rescue Training Nights January 8th and 29th
- Zeeland Fire Rescue Officers Meeting January 15th
- City of Zeeland City Council Meeting for EMS Cart and Swearing In of Firefighter Huizenga January 2nd
- City of Zeeland Department Head Meeting January 3rd
- Ottawa County Fire Chiefs Meeting January 16th
- City of Zeeland Strategic Planning Session January 18th
- Zeeland Fire Rescue Budget due January 29th

Thank you for your continued support,

Nicholas K. Bonstell

Director of Fire Rescue/ Fire Chief
Zeeland Fire Rescue

ZEELAND

Fire and EMS Combined List by Incident Number

Alarm Date Between {12/01/2017} And {12/31/2017}

Incident	Type	Date	Location	Description
17-0000546-0	FIRE	12/01/2017	49 N CENTENNIAL ST	611 Dispatched & cancelled
17-0000547-0	FIRE	12/01/2017	100 MADISON CT /103	321 EMS call, excluding
17-0000548-0	FIRE	12/01/2017	230 S STATE ST /56	321 EMS call, excluding
17-0000549-0	FIRE	12/04/2017	320 E CENTRAL AVE	743 Smoke detector
17-0000550-0	FIRE	12/04/2017	223 W ALPINE AVE	561 Unauthorized burning
17-0000551-0	FIRE	12/04/2017	500 PARKSIDE DR /246	321 EMS call, excluding
17-0000552-0	FIRE	12/05/2017	8881 GLADYS M DR	321 EMS call, excluding
17-0000553-0	FIRE	12/05/2017	207 PARKSIDE DR	321 EMS call, excluding
17-0000554-0	FIRE	12/05/2017	400 PARKSIDE DR /236	321 EMS call, excluding
17-0000555-0	FIRE	12/07/2017	500 PARKSIDE DR /137	321 EMS call, excluding
17-0000556-0	FIRE	12/08/2017	400 PARKSIDE DR /108	611 Dispatched & cancelled
17-0000557-0	FIRE	12/08/2017	640 E WASHINGTON AVE	321 EMS call, excluding
17-0000558-0	FIRE	12/08/2017	425 W LAWRENCE AVE	321 EMS call, excluding
17-0000559-0	FIRE	12/08/2017	855 E MAIN AVE	321 EMS call, excluding
17-0000560-0	FIRE	12/08/2017	855 E MAIN AVE	321 EMS call, excluding
17-0000561-0	FIRE	12/10/2017	230 S STATE ST /134	321 EMS call, excluding
17-0000562-0	FIRE	12/10/2017	400 PARKSIDE DR /201	321 EMS call, excluding
17-0000563-0	FIRE	12/10/2017	207 PARKSIDE DR	611 Dispatched & cancelled
17-0000564-0	FIRE	12/11/2017	500 PARKSIDE DR /138	321 EMS call, excluding
17-0000565-0	FIRE	12/11/2017	2 W ROYAL PARK DR	321 EMS call, excluding
17-0000566-0	FIRE	12/11/2017	9 S ZEELAND PKWY	321 EMS call, excluding
17-0000567-0	FIRE	12/13/2017	500 PARKSIDE DR	321 EMS call, excluding
17-0000568-0	FIRE	12/13/2017	500 PARKSIDE DR /120	321 EMS call, excluding
17-0000569-0	FIRE	12/13/2017	855 E MAIN AVE	321 EMS call, excluding
17-0000570-0	FIRE	12/14/2017	21 S ZEELAND PKWY	321 EMS call, excluding
17-0000571-0	FIRE	12/16/2017	12150 RANSOM ST	132 Road freight or
17-0000572-0	FIRE	12/17/2017	38 E CENTRAL AVE	321 EMS call, excluding
17-0000573-0	FIRE	12/17/2017	230 S STATE ST /39	321 EMS call, excluding
17-0000574-0	FIRE	12/17/2017	127 PARKSIDE DR	700 False alarm or false
17-0000575-0	FIRE	12/17/2017	248 INTERLAKEN CT	321 EMS call, excluding
17-0000576-0	FIRE	12/18/2017	220 E RILEY ST	321 EMS call, excluding
17-0000577-0	FIRE	12/18/2017	230 S STATE ST /157	321 EMS call, excluding
17-0000578-0	FIRE	12/19/2017	320 E Washington	321 EMS call, excluding
17-0000579-0	FIRE	12/23/2017	723 E LINCOLN AVE	412 Gas leak (natural gas or
17-0000580-0	FIRE	12/23/2017	741 E LINCOLN AVE	412 Gas leak (natural gas or
17-0000581-0	FIRE	12/23/2017	285 N STATE ST /513	321 EMS call, excluding
17-0000582-0	FIRE	12/25/2017	265 INTERLAKEN CT	321 EMS call, excluding

ZEELAND

Fire and EMS Combined List by Incident Number

Alarm Date Between {12/01/2017} And {12/31/2017}

Incident	Type	Date	Location	Description
17-0000583-0	FIRE	12/25/2017	320 E WASHINGTON AVE	
17-0000584-0	FIRE	12/25/2017	285 N STATE ST /3141	321 EMS call, excluding
17-0000586-0	FIRE	12/26/2017	24 S DIVISION ST	
17-0000587-0	FIRE	12/27/2017	N STATE ST & W WASHINGTON AVE	
17-0000588-0	FIRE	12/28/2017	127 PARKSIDE DR	
17-0000589-0	FIRE	12/28/2017	230 S STATE ST /30	
17-0000590-0	FIRE	12/29/2017	500 PARKSIDE DR /171	
17-0000591-0	FIRE	12/29/2017	230 S STATE ST /30	
17-0000592-0	FIRE	12/30/2017	100 MADISON CT /104	
17-0000593-0	FIRE	12/30/2017	320 E CENTRAL AVE /6	
17-0000594-0	FIRE	12/30/2017	517 E CENTRAL AVE	
17-0000595-0	FIRE	12/31/2017	272 INTERLAKEN CT	
17-0000596-0	FIRE	12/31/2017	600 N CENTENNIAL ST	
17-0000597-0	FIRE	12/31/2017	228 PARKSIDE DR	
17-0000598-0	FIRE	12/31/2017	600 N CENTENNIAL ST	

EMS Incident Cnt: 0

Total Incident Count 52

Fire Incident Cnt: 52